

# YOUR WELL-BEING IS OUR FOCUS

*We're excited to welcome you, serve you and exceed your expectations!*

The safety and well-being of our guests and members of our Luskin Conference Center team is of utmost importance. As we continue doing what we do best — taking care of people and helping them create lasting memories — we're doing so with new and measured considerations in mind, heightened hygiene standards and expanded health protocols that must be followed by everyone. Implementing these steps is important because we want your wonderful moments with us to be safer ones.

After all, our most joyous times include you.

To book accommodations, please call 855-LCC-UCLA (855-522-8252) or email [LCC\\_reservations@ha.ucla.edu](mailto:LCC_reservations@ha.ucla.edu).

For corporate rates, please contact Leah Brown, Individual Business Travel Sales Manager, at 310-794-1253 or [lbrown@ha.ucla.edu](mailto:lbrown@ha.ucla.edu).

## 10 WAYS WE'RE MAKING YOUR TIME WITH US SAFER AND PROVIDING PEACE OF MIND.\*



### MANDATORY FACE COVERINGS & TEMPERATURE CHECKS

Face coverings are required upon entering the lobby. In addition, all guests will have their temperature taken prior to check-in. Temperature must not exceed 100° F.



### DISTANCED DINING

Our on-site restaurant, Plateia, crafts dishes with fresh, local ingredients. Meals are served indoors and outside in the olive tree courtyard, or can be delivered contact-free to your room. Learn more at [plateiaucla.com](http://plateiaucla.com).



### HAND SANITIZING MADE EASY

For your convenience, dispensers are located in the lobby, on elevator landings and in public areas. Disinfectant wipes and spray kits are also available while processing transactions.



### DIGITAL GUEST FOLIOS

Once you've checked-in at the front desk, received your room key and provided payment information, you'll receive your folio by email. Remote check-out is also available by calling the front desk.



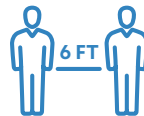
### FREQUENT CLEANING WITH HOSPITAL-GRADE PRODUCTS

From guest rooms and business center to high-touch surfaces like door handles and house phones, our team is sanitizing and sterilizing around-the-clock.



### NEXT TO RONALD REAGAN UCLA MEDICAL CENTER

Our ¼ mile proximity to one of the nation's leading hospitals is unparalleled. A free shuttle service is available.



### PROMOTING PHYSICAL DISTANCING

A minimum distance of six feet between individuals is to be maintained.



### CASHLESS TRANSACTIONS

For safety, payments received by credit or debit card only.



### NO HOUSEKEEPING WHILE YOU'RE CHECKED-IN

Attendants will not enter your room during your stay. Prior to your arrival, the room will be supplied with sufficient amenities. Rooms are safely and thoroughly sanitized and disinfected between guests.



### SAFER BELL CART USE & SERVICE

If you can independently use the bell cart, you are encouraged to do so. If not, an attendant will transport belongings and leave the cart outside your room. For safety, the attendant will not enter your room.

\*Please note, all safety protocols are subject to LA County and CDC recommendations.