

# YOUR WELL-BEING IS OUR FOCUS

*For those months  
of selfless care and  
isolation, we extend our  
deepest appreciation!*

We're happy to welcome you back to the UCLA Meyer and Renee Luskin Conference Center, and excited to see you, serve you and aim to exceed your expectations once again.

The safety and well-being of our guests and members of our Luskin Conference Center team is of utmost importance, and as we get back to doing what we do best — taking care of our guests and helping them create lasting memories — we're proceeding with new and measured considerations in mind, expanded health protocols and heightened hygiene standards.

Implementing these steps is important as we navigate the times ahead and the wonderful moments that will come.

After all, our most joyous times include you.

## 10 WAYS WE'RE MAKING YOUR TIME WITH US SAFER AND PROVIDING PEACE OF MIND.



### FREQUENT CLEANING WITH HOSPITAL-GRADE PRODUCTS

From guest rooms and food service areas to high-touch surfaces like door handles and house phones, our team is sanitizing and sterilizing around-the-clock.



### CONTACT-FREE MEAL PICKUP

Order forms are available upon check-in. Meals are prepared at UCLA and may be picked up at the host stand in the front lobby. For the menu, please visit [lcc.ucla.edu/order](http://lcc.ucla.edu/order).



### HAND SANITIZING MADE EASY

For your convenience, dispensers are located in the lobby, on elevator landings and in public areas. Disinfectant wipes and spray kits are also available while processing transactions.



### DIGITAL GUEST FOLIOS

Once you've checked-in at the front desk, received your room key and provided payment information, you'll receive your folio by email.



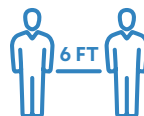
### MANDATORY FACE COVERINGS

Face coverings are required upon entering the lobby. If you don't have one, a face mask will be provided.



### REMOTE CHECK-OUT

Just call the front desk by dialing 0 from your room's phone, or 855-LCC-UCLA from your mobile phone.



### PROMOTING PHYSICAL DISTANCING

A minimum distance of six feet between individuals is to be maintained.



### CASHLESS TRANSACTIONS

For safety, payments received by credit or debit card only.



### NO HOUSEKEEPING WHILE YOU'RE CHECKED-IN

Attendants will not enter your room during your stay. Prior to your arrival, the room will be supplied with sufficient amenities. Rooms are safely and thoroughly sanitized and disinfected between guests.



### SAFER BELL CART USE & SERVICE

If you can independently use the bell cart, you are encouraged to do so. If not, an attendant will transport belongings and leave the cart outside your room. For safety, the attendant will not enter your room.